



# IGP Partners

Quarterly reporting & settlements

Flexible solutions. Strong partners. Experienced staff.  
Your benefits mean the world to us.



Region	Country / Territory	IGP Partner	Type	Quarterly Reporting / Quarterly Settlements
Africa	Ghana	Old Mutual Life Assurance Company (Ghana) Limited	IGP Network Partner	Yes
Africa	Kenya	Old Mutual Kenya	IGP Network Partner	Yes
Africa	Malawi	Old Mutual Life Assurance Company (Malawi) Limited	IGP Network Partner	Yes
Africa	Mauritius	Swan Life Ltd.	IGP Network Partner	Yes
Africa	Mayotte	Via France / Malakoff Humanis *		
Africa	Nigeria	emPLE Life Assurance Limited	IGP Network Partner	Yes
Africa	Réunion	Via France / Malakoff Humanis *		
Africa	South Africa	Old Mutual Life Assurance Company (South Africa) Limited	IGP Network Partner	Yes
Africa	Uganda	Old Mutual Insurance	IGP Network Partner	Yes
Americas	Argentina	SMG Life Seguros de Vida S.A.	IGP Network Partner	Yes, however, currently Reinsurance is not possible - reviewing for 2026
Americas	Brazil	Care Plus Medicina Assistencial Ltda	IGP Network Partner	Yes
Americas	Brazil	MAPFRE Vida S.A.	IGP Network Partner	Yes
Americas	Canada	Manulife Financial Corporation – Canadian Division	IGP Network Partner	Yes
Americas	Chile	MAPFRE Compañía de Seguros de Vida de Chile S.A.	IGP Network Partner	Yes
Americas	Chile	Seguros de Vida Suramericana S.A.	IGP Network Partner	
Americas	Colombia	MAPFRE Seguros de Colombia	IGP Network Partner	Yes
Americas	Costa Rica	MAPFRE Seguros Costa Rica, S.A.	IGP Network Partner	Yes, however, due to overseas reinsurance tax 13% and remittance tax 5.5% we see low appetite from captives at the moment
Americas	Dominican Republic	MAPFRE BHD Compañía de Seguros, S.A.	IGP Network Partner	Yes
Americas	Dominican Republic	MAPFRE Salud ARS, S.A.	IGP Network Partner	Yes
Americas	El Salvador	MAPFRE Seguros El Salvador S.A.	IGP Network Partner	Yes
Americas	French Guiana	Via France / Malakoff Humanis *		
Americas	Guadeloupe	Via France / Malakoff Humanis *		

Region	Country / Territory	IGP Partner	Type	Quarterly Reporting / Quarterly Settlements
Americas	Guatemala	MAPFRE Seguros Guatemala, S.A.	IGP Network Partner	Yes
Americas	Honduras	MAPFRE Seguros Honduras, S.A.	IGP Network Partner	Yes
Americas	Martinique	Via France / Malakoff Humanis *		
Americas	Mexico	Seguros Monterrey New York Life, S.A. de C.V.	IGP Network Partner	Yes
Americas	Nicaragua	MAPFRE Seguros Nicaragua, S.A.	IGP Network Partner	Yes
Americas	Panama	MAPFRE Panama, S.A.	IGP Network Partner	Yes
Americas	Paraguay	MAPFRE Paraguay Compañía de Seguros S.A.	IGP Network Partner	Yes
Americas	Peru	MAPFRE Perú Compañía de Seguros y Reaseguros	IGP Network Partner	Yes
Americas	Saint Barthélemy	Via France / Malakoff Humanis *		
Americas	Saint Martin	Via France / Malakoff Humanis *		
Americas	Saint Pierre & Miquelon	Via France / Malakoff Humanis *		
Americas	United States	Prudential Financial, Inc.	IGP Network Partner	Yes
Americas	Uruguay	MAPFRE Uruguay Seguros S.A.	IGP Network Partner	Yes
Asia Pacific	Australia	TAL Life Limited Australia	IGP Network Partner	Yes
Asia Pacific	Brunei	Via Singapore / Singapore Life Ltd. *		
Asia Pacific	Cambodia	Sovannaphum Life Assurance Plc.	IGP Network Partner	Yes (although limited captive requests at this stage)
Asia Pacific	China	Taiping Life Insurance Co., Ltd.	IGP Network Partner	Yes
Asia Pacific	French Polynesia	Via France / Malakoff Humanis *		
Asia Pacific	Hong Kong	AXA China Region Insurance Company Limited	IGP Network Partner	Yes
Asia Pacific	India	ICICI Lombard General Insurance	IGP Network Partner	Yes
Asia Pacific	India	ICICI Prudential Life Insurance Co Ltd.	IGP Network Partner	Yes
Asia Pacific	Japan	The Dai-ichi Life Insurance Company, Limited	IGP Network Partner	Quarterly Reporting Yes / Quarterly Settlements No (reviewing possibilities to allow Q settlements in 2026)
Asia Pacific	Korea, Republic of	Samsung Life Insurance Company, Ltd.	IGP Network Partner	Yes

Region	Country / Territory	IGP Partner	Type	Quarterly Reporting / Quarterly Settlements
Asia Pacific	Macau	Via Hong Kong / AXA China Region Insurance Company Limited *		
Asia Pacific	Malaysia	AIA Bhd.	IGP Network Partner	Yes
Asia Pacific	New Caledonia	Via France / Malakoff Humanis *		
Asia Pacific	Philippines	Pioneer Life Inc.	IGP Network Partner	Yes
Asia Pacific	Singapore	Singapore Life Ltd.	IGP Network Partner	Yes
Asia Pacific	Taiwan	Shin Kong Life Insurance Company, Ltd.	IGP Network Partner	Quarterly Reporting No / Quarterly Settlements No (reviewing possibilities for Q reporting & settlements in 2026)
Asia Pacific	Thailand	Muang Thai Life Assurance Public Company, Ltd.	IGP Network Partner	Yes
Europe	Austria	ERGO Versicherung AG (in association with BONUS Pensionskassen AG)	IGP Network Partner	Quarterly Reporting Yes / Quarterly Settlements No (in line with market practice)
Europe	Belgium	AG	IGP Network Partner	Quarterly Reporting Yes / Quarterly Settlements No - Reinsurance to be reviewed case-by-case and dependent on tax ruling
Europe	Channel Islands	Via United Kingdom / AXA Health *		
Europe	Channel Islands	Via United Kingdom / Canada Life *		
Europe	Denmark	PFA Pension	IGP Network Partner	N/A - No Reinsurance Possible (data only)
Europe	Finland	If P&C Insurance Ltd (publ)	IGP Network Partner	
Europe	Finland	Mandatum Life Insurance Company Limited	IGP Network Partner	Yes
Europe	France	Malakoff Humanis	IGP Network Partner	Yes. Further discussion with captive needed due to market wide data time lags in France.
Europe	Germany	Gothaer Lebensversicherung AG	IGP Network Partner	Yes
Europe	Greece	The ETHNIKI Hellenic General Insurance Company	IGP Network Partner	Yes
Europe	Hungary	Alfa Vienna Insurance Group Zrt	IGP Network Partner	Yes
Europe	Ireland	Irish Life Assurance plc	IGP Network Partner	Yes
Europe	Isle of Man	Via United Kingdom / AXA Health *		
Europe	Isle of Man	Via United Kingdom / Canada Life *		
Europe	Italy	Unipol Assicurazioni S.p.A.	IGP Network Partner	Quarterly Reporting Yes / Quarterly Settlements No (ongoing discussions on the quarterly settlement per 2026)

Region	Country / Territory	IGP Partner	Type	Quarterly Reporting / Quarterly Settlements
Europe	Italy	UniSalute S.p.A	IGP Network Partner	Quarterly Reporting Yes / Quarterly Settlements No (ongoing discussions on the quarterly settlement per 2026)
Europe	Liechtenstein	Via Switzerland / AXA Life Ltd. *		
Europe	Luxembourg	LA LUXEMBOURGEOISE - Vie - Société Anonyme d'Assurances (LALUX)	IGP Network Partner	Quarterly Reporting Yes / Quarterly Settlements No (in line with market practice)
Europe	Monaco	Via France / Malakoff Humanis *		
Europe	Netherlands	a.s.r.	IGP Network Partner	Quarterly Reporting Yes / Quarterly Settlements No (reviewing possibilities to allow Q settlements in 2026)
Europe	Norway	Storebrand Livsforsikring AS	IGP Network Partner	Yes
Europe	Poland	Unum Zycie TUiR S.A.	IGP Network Partner	Yes
Europe	Portugal	VICTORIA-Seguros, S.A.	IGP Network Partner	Yes
Europe	Romania	Asirom Vienna Insurance Group	IGP Network Partner	Yes
Europe	Spain	Caser Grupo Helvetia (Health)	IGP Network Partner	Yes
Europe	Spain	Caser Grupo Helvetia (Life)	IGP Network Partner	Yes
Europe	Sweden	SPP	IGP Network Partner	Yes
Europe	Switzerland	AXA Life Ltd.	IGP Network Partner	Quarterly Reporting Yes / Quarterly Settlements No (in line with market practice)
Europe	Türkiye	Allianz Sigorta A.S.	IGP Network Partner	Yes
Europe	Türkiye	Allianz Yasam ve Emeklilik A.S.	IGP Network Partner	Yes
Europe	Ukraine	TAS Life Insurance Company	IGP Network Partner	Yes (currently not taking on any new reinsurance - closed book of business until political environment is stable again)
Europe	United Kingdom	AXA Health	IGP Network Partner	Yes
Europe	United Kingdom	Canada Life	IGP Network Partner	Quarterly Reporting Yes / Quarterly Settlements No (until a systems update on the side of Canada Life has happened, annual settlements only)
Middle East	Bahrain	Via United Arab Emirates / HAYAH Insurance Company P.J.S.C. *		
Middle East	Egypt	Via United Arab Emirates / HAYAH Insurance Company P.J.S.C. *		
Middle East	Jordan	Via United Arab Emirates / HAYAH Insurance Company P.J.S.C. *		
Middle East	Kuwait	Via United Arab Emirates / HAYAH Insurance Company P.J.S.C. *		

Region	Country / Territory	IGP Partner	Type	Quarterly Reporting / Quarterly Settlements
Middle East	Oman	Via United Arab Emirates / HAYAH Insurance Company P.J.S.C. *		
Middle East	Qatar	Via United Arab Emirates / HAYAH Insurance Company P.J.S.C. *		
Middle East	Saudi Arabia	Via United Arab Emirates / HAYAH Insurance Company P.J.S.C. *		
Middle East	United Arab Emirates	HAYAH Insurance Company P.J.S.C.	IGP Network Partner	Yes
Middle East	United Arab Emirates	The National Insurance Company – Daman PJSC	IGP Network Partner	Yes
Global	International Mobile Employees	Bupa Global	IGP Network Partner	Yes
Global	International Mobile Employees	AXA Luxembourg	IGP Network Partner	Quarterly Reporting Yes / Quarterly Settlements No (in line with market practice)

\* Conditions may apply

- IGP Correspondent Partner: We are currently working on a potential partnership with this company, but an agreement has not been signed yet. Contracts locally insured by this company that are eligible for inclusion in IGP accounts can only be included on or after the implementation date of the agreement, depending on the effective date or renewal date of the local plan.
- IGP Contact Reference: Although we cannot offer inclusion of local contracts in IGP accounts, we can provide a contact at this insurer for information regarding local solutions.



The information in this document is subject to change without notice. Please contact your IGP Business Development Manager or [IGPinfo@jhancock.com](mailto:IGPinfo@jhancock.com) for more details.

The International Group Program (IGP) is a registered brand name under John Hancock. IGP operates in the State of New York under JH Signature Insurance Agency, Inc., a NY licensed broker.

IGP has provided the website address of our Network Partners for your convenience. John Hancock is not responsible for the content or accuracy of our Network Partners' web-site(s).

IGP Network Partners operating outside of the United States are not necessarily licensed in or authorized to conduct insurance business in any state in the United States including, the State of New York. The policies and/or contracts issued by a Network Partner to contract holders outside of the United States have not been approved by the NY superintendent of Financial Services, are not protected by the NY State guaranty fund and are not subject to the laws of NY or the laws and/or protections of any other state where the Network Partner is not licensed to do business.

© International Group Program - [www.igpinfo.com](http://www.igpinfo.com) - Follow us on [LinkedIn](#)