

# Singapore Life Ltd.: Your Local Link to IGP in Singapore

## Why Partner with Singapore Life Ltd.:

- Market Leader Singapore Life Ltd. (Singlife) is one of the largest providers of employee benefits and healthcare in Singapore.
- Experience & Expertise Singlife has more than three decades of experience in developing customized solutions for more than 3,000 clients and offers a comprehensive array of life and health insurance products to suit every business need.
- Continuously Improving on Efficiency & Effectiveness:
  - Singlife's Managed Healthcare Panel Clinics: Access to an island-wide network of clinics with the convenience of cashless payment. - Availability of using virtual medical cards via smart phones.
  - Electronic Claims Submission (e-Claims) for Singlife's Managed Healthcare program: Online submission of claims with claims status facility and faster turnaround time for claims reimbursement.
  - Singlife's Electronic Payment Advice (e-Advice) provides payment advice via e-mail.
- "Singlife ClaimConnect" A smartphone app that lets employees covered under Singlife's Group Insurance plan self-service their insurance needs on-the-go.With Singlife ClaimConnect, employees can submit claims with supporting documents, find a panel clinic and view their claims history.
- "Singlife EBConnect" An online portal that allows HR officers, brokers and advisors to process their paperwork efficiently and with ease. They can update employee information, print reports, view claim letters and submitted documents, as well as the complete benefits table for a single employee or for the whole company – all in one place.
- High Quality Service Singlife's years of underwriting experience and dedicated staff ensure Singlife has the expertise, technical knowledge and skills, resources, and system capabilities to handle comprehensive and major insurance schemes that cater to the needs of their clients.
- Innovative and Tailored Products Singlife can provide insurance products that are customized to meet the needs of medium-sized and Global MNC businesses.

#### Singapore Life Ltd.: Facts & Figures

- IGP Network Partner since:Financial Strength Ratings:
- 1984 Not rated

### **Recent Awards & Recognitions**

- 2023: Singlife is the first Southeast Asian insurer signatory to join UN-supported principles for responsible investment.
- 2022 Insurance Asia Awards 2022:
  Mobile App of the Year
  - Domestic General Insurer of the Year



## **More Information**

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