

Why Partner with UniSalute S.p.A.?

- **High-quality UniSalute network** - UniSalute offers some of the best healthcare facilities available in the market. Their network encompasses thousands of affiliated healthcare facilities across Italy, including:
 - Hospitals and Clinics
 - Diagnostic Centers
 - Dentists
 - Psychotherapeutic Centers
 - Social Welfare Workers, including home access
 - Spas
- **Integrated multi-channel services including online tools, app and call center** - UniSalute provides customers integrated multi-channel tools to facilitate the use of services and improve integration. The website, app and call center are different contact channels that are complementary and closely linked for maximum efficiency of the services offered. These tools allow insureds to:
 - Book services at affiliated healthcare facilities
 - Update personal information and bank details
 - Request refunds by uploading or taking a picture of the documentation
 - Consult their own healthcare plans
 - Receive advice on the selection of the most suitable facility and prompt confirmation of booking at that facility
 - Access information about their account statements and the status of refund requests
 - Receive medical advice and tips on health and wellbeing
- **Extensive range of supplementary healthcare solutions for companies and families** - UniSalute provides far more benefits than what is typically covered in traditional policies. They offer innovative, customized, and flexible healthcare plans, designed to meet the specific needs of the corporate world. UniSalute offers hospitalization, specialist services, high specialization, diagnostics, and other innovative coverage, including:
 - Dental care
 - Telemonitoring of common chronic diseases
 - Annual check-ups for prevention
 - Prevention of metabolic syndrome
 - Specific services for maternity, wellbeing, and children
 - Home nursing assistance
 - Psychotherapeutic treatment
 - Assistance services 24/7

- **At your service** - UniSalute's specialized staff of telephone operators and doctors is always at your service:
 - More than 50 consultants address and evaluate costs and quality of care at affiliated facilities and doctors provide medical advice
 - Scientific Committee: UniSalute is the first insurance company in Italy to establish a scientific committee comprised of medical specialists from various fields for consultation and trend analysis
- **Experience & Reliability** - UniSalute has been dedicated exclusively to health protection for more than 25 years. UniSalute is part of the Unipol Group, the leading Italian insurance group.



UniSalute S.p.A.:

Facts & Figures

- IGP Network Partner since: 2019
- Financial Strength Ratings (UnipolSai Assicurazioni):
 - AM Best (7/21/2023): A-
 - DBRS Morningstar (7/17/2023): A
 - Fitch (6/17/2022): A-
 - Moody's (7/17/2023): Baa2

Recent Awards & Recognitions

- 2021 Le Fonti Insurance Awards – Best Digital Customer Experience
- 2022 Milano Finanza Insurance Awards – Best efficiency in non-life insurance
- 2022 Health and Medmal Insurance Awards – Best innovative online health insurance policies

More Information

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