

Irish Life Assurance plc: Your Best Choice

- **One of Ireland's leading life and pensions companies** - With over 1.5 million customers, Irish Life is one of the largest providers of pension, life assurance and income protection to companies & affinity groups throughout Ireland.
- **Clear, honest and straightforward language in all customer communications** – Irish Life was the first financial services institution in Ireland to be awarded the Honesty Mark for its full range of product literature.
- **Committed to being 'Right first time, right every time'** - Efficient and high quality service and administration for all pension schemes.
- **Pension planet interactive** - Online tools to facilitate management and administration.
- **Smartphone App 'Irish Life EMPOWER'** – allows customers to view their fund value, investment choices and future projections.
- **Outstanding Income Protection Claims Service** – not only limited to claims payment but also support to get employees back to work, including Day 1 illness access to the in-house, nurse-led Early Intervention Service.
- **Customer Service Index** - performance tracking of 12 key services areas and a turnaround time on a monthly basis. Available at scheme, broker or corporate level.
- **Commitment to Innovation** - Irish Life were the first to introduce enhanced underwriting initiatives such as "Once and Done" and "Freedom Plan" to the Irish market. Rather than looking elsewhere within Ireland for trends, Irish Life looks at global developments and assesses the best new techniques developing in the largest markets.

Irish Life Assurance plc: Facts & Figures

- IGP Network Partner since: 1972
- Financial Strength Rating (Irish Life Assurance plc) - Fitch (11/2/2022): AA-

Recent Awards & Recognitions

- 2022 Irish Pension Scheme of the Year – Irish Pension Awards
- 2021 & 2020 Winner of Excellence in DC award - the Irish Pensions Awards



More Information

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