

Why Partner with Manulife Hong Kong

- **Proven Experience and Reliability** – Manulife Hong Kong has been a trusted name for 125 years. Since it started serving customers in Hong Kong in 1897, Manulife Hong Kong have grown to become one of the country's top providers of financial services, offering a diverse range of protection and wealth products and services to 2.4 million customers in Hong Kong and Macau.
- **Well-recognized Services** – No. 1 Customer Satisfaction Insurance Brand in Hong Kong for 5 consecutive years by YouGov Brand Tracking during January 1, 2018 - December 31, 2022.2
- **Comprehensive Solutions** - A broad product and service portfolio is designed to help people make their decisions easier and lives better and strives to cater to the protection and wealth management needs of individual and corporate customers.
- **Digitalized Service Experience** - With a bold ambition to transform into a digital, customer-centric market leader, Manulife is offering an innovative digital solution, ClaimSimple.hk, a one-stop online platform for eClaims, eMedical cards and searching for network doctors.*
- **Holistic Medical Care** - A series of wellness programs are in place to promote health and well-being, including a weight management program and screening packages for the prevention of cardiovascular diseases and strokes.
- **Extra Benefits:**
 - Voluntary medical Top-up Plan for additional protection to supplement the employee's existing group medical coverage.
 - Waiver of a doctors' referral for a range of specialist consultations.
 - Mental health benefits
- **Continued Protection** - Life and Medical Insurance conversion offers eligible employees the choice to enjoy continued insurance protection after the employee's cessation of employment.*

*Terms and conditions applied, please visit Manulife website www.manulife.com.hk for details.

Manulife Hong Kong: Facts & Figures

- IGP Network Partner since: 2019
- Financial Ratings (Manulife Group @ 9/30/2023):
 - A.M. Best: A+
 - Fitch: AA
 - Moody's: A1
 - Standard & Poor's: AA-
 - DBRS Morningstar: AA

Recent Awards & Recognitions

- 2022 Bloomberg BusinessWeek Financial Institution Awards:
 - Insurance Company of the Year (2nd consecutive year)
 - MPF Provider of the Year (2nd consecutive year)
 - Also recognized in 11 other categories, including:
 - five Excellence awards in Life Insurance, Critical Illness, Qualifying Deferred Annuity, MPF Product/Service, and Training Program of the Year; and
 - six Outstanding awards in Saving Plan, Medical Care, Voluntary Health Insurance, Life & Wealth Management Insurance (Product/Service), Integrated Marketing (Product), and Corporate Social Responsibility.
- 2022 Metro Finance Greater Bay Area Insurance Awards (Hong Kong region):
 - Outstanding Investment-Linked Life Products Award
 - Outstanding Deferred Annuity Product Award
 - Outstanding MPF/ Employee Benefit Products/ Service Award
 - Outstanding Marketing Strategies Award- Integrated Marketing
 - Outstanding Corporate Social Responsibility Award



More Information

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