

# MAPFRE Vida S.A. Your Local Link to IGP in Brazil

### Why Partner with MAPFRE Vida S.A.:

- Reputable Part of MAPFRE Group, the No. I insurance company in Latin America with the fastest growth in turnover and profitability in the region.
- Flexibility MAPFRE offers a complete range of products and services adjusted to each client's needs and requirements. MAPFRE strives to provide solutions whenever and wherever the client needs it.
- Broad geographical coverage MAPFRE has a wide network of branch offices located throughout Brazil.
- Commitment MAPFRE's extensive network throughout Brazil strives to ensure efficient attention to clients. A dedicated telephone service is available 24 hours a day, 7 days a week.
- Specialization MAPFRE's structure of units and work teams with autonomous management, enables a fast response time to clients. Specialized teams work to provide the necessary service required for each client's particular activity and organization.
- Value for Money MAPFRE offers competitive rates for each type of coverage it provides.
- Qualified professional staff Life insurance underwriters and commercial areas are fluent in English, as well as MBA graduated.
- SIX Sigma Compliance All MAPFRE staff have at least a
  "yellow belt" qualification. Six Sigma is a method that
  gives organizations tools to improve how their business
  is managed. By increasing performance and decreasing
  process variation, it helps to reduce defect rates, elevate
  employee morale, and improve the quality of products
  and services, which all contributes to a higher level of
  profitability.

## MAPFRE Vida S.A.: Facts & Figures

IGP Network Partner since: 2006
Group EB Market Share (12/31/2023): 14.6%
Group EB Ranking (12/31/2023): No. 1

• Financial Strength Ratings (MAPFRE Re):

- AM Best (10/18/2023): A (Excellent)
- Standard & Poor's (6/29/2023): A+

### **Awards & Recognitions**

- Ist place in the "Top 5 Long-Term Exchange Rate" ranking by the Central Bank of Brazil - BACEN 2019
- Included in The Sustainability Yearbook 2019.
- "2019 Best Insurance Company" by Education Magazine (for 9<sup>th</sup> consecutive year)

#### **More Information**

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